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## Release of Information Software & Services Platform ChartRequest Joins AHIOS

Newest AHIOS Member to Work with Other Executives at the Industry's Premier HIM Outsourcing Association to Promote Excellence in PHI Disclosure Management

BOSTON & ATLANTA, September 21, 2018 — The Association of Health Information Outsourcing Services ([AHIOS](#)), an organization of executives from the leading health information management (HIM) outsourcing companies who promote excellence in managing risk and compliance issues around disclosure of Protected Health Information (PHI) announced today that [ChartRequest](#), a [Release of Information Software platform](#), has joined the growing association.

ChartRequest, a portfolio company of Atlanta-based [Hawthorne Capital](#), is a healthcare information technology software and services platform empowering solo physician practices, large group practices, national urgent care platforms, imaging centers, community hospitals, and Integrated Healthcare Delivery Networks to transition to 100% electronic request and release of Protected Health Information. Since 2012, ChartRequest has managed hundreds of thousands of secure requests for patient health information on behalf of providers. ChartRequest is the fastest growing health information exchange software platform in the United States with over 200 new providers joining the platform each month to efficiently exchange PHI without using mail or fax.

“We are excited to be a part of AHIOS and to be working with other leading HIM outsourcing organizations to promote excellence in the delivery of Release of Information (ROI) outsourcing services,” said Chris Carter, Executive Chairman at Chart Request. “Joining AHIOS will help ensure that we continue to keep abreast of the critical regulations and compliance issues as well as the industry best practices that will be shaping our industry for years to come. ChartRequest empowers healthcare systems to securely open up access to health information across 41 states and AHIOS is a key player in the democratization of healthcare information.”

“In today’s challenging healthcare environment with ever-increasing and complex compliance and quality assurance issues, the need for ROI outsourcing is greater than ever before,” said Jim Bailey, president, AHIOS. “At this juncture, it’s crucial that the ROI industry comes together to deliver the highest quality services and create a more efficient healthcare system amidst the changes of reform. ChartRequest is a great example of an organization that will strengthen our advocacy and education initiatives for the ROI industry and that will help us address complex quality assurance and compliance issues that are essential to the work of our member organizations and the entire healthcare industry.”

Visit <http://ahios.org/about/our-members.php> to view the complete list of AHIOS members.

### **About the Association of Health Information Outsourcing Services**

Established in 1996, AHIOS promotes, strengthens and enhances the health information management outsourcing industry while ensuring excellence in managing risk and compliance issues associated with the disclosure of Protected Health Information. Its goals are to increase awareness of the value, importance and complexity of the industry’s services; establish standards of excellence for the industry of health information management outsourcing; pursue fair and equitable treatment of the industry through legislative, regulatory and legal processes; and create educational and networking opportunities for members.

### **About ChartRequest**

Atlanta-based ChartRequest is a healthcare information technology software and services platform empowering solo physician practices, large group practices, national urgent care platforms, imaging centers, community hospitals, and Integrated Healthcare Delivery Networks to transition to 100% electronic request and release of Protected Health Information. ChartRequest has an unwavering focus on transforming the record retrieval and disclosure management process. We have been highly successful in helping our healthcare and legal customers streamline paper-intensive processes and protect sensitive and business-critical information. ChartRequest works tirelessly every day to deliver customer value by harnessing the cutting edge software and we remain dedicated to eliminating manual process and paper so that our clients and staff can work with confidence towards a 100% electronic request and release of PHI without mail or fax. For more information visit [www.chartrequest.com](http://www.chartrequest.com).

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Chris Carter, Executive Chairman at ChartRequest