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THE ASSOCIATION OF HEALTH INFORMATION OUTSOURCING SERVICES NOW REPRESENTS OVER 50% OF ALL UNITED STATES HOSPITALS

BOSTON, Mass., May 11, 2009 — The Association of Health Information Outsourcing Services (AHIOS) announced today that its membership now represents over 50% (more than 3,000) of all registered hospitals in the United States. Additionally, AHIOS members process the release-of-information (ROI) requests for more than 11,000 other healthcare facilities in the United States, including outpatient healthcare facilities, physician practices, and long-term care facilities.

AHIOS membership is comprised of 17 health information management outsourcing service companies from across the US. These companies range from modest-sized enterprises to large corporations. For more than a decade, AHIOS members have worked together to sustain its mission by increasing awareness of the value, importance and complexity of the ROI industry, monitoring legislation, and establishing standards of excellence in the release of medical information process.

“The vast number of medical record requests that our members process each year re-emphasizes the critical importance of ensuring an expert is in place at all healthcare facilities, of all sizes, to properly handle the ROI function,” said Mike Bellenghi, executive vice president, AHIOS. “Our data shows that each medical record processed averages 35 pages per request—each page filled with complex clinical and financial information.” AHIOS members handle over 14 million ROI requests per year equaling 524 million individual medical record pages processed per year.

“Due to intricate HIPAA regulations and ever-changing security requirements, it is now more important than ever to have a certified expert in place to appropriately and lawfully process ROI requests,” continued Bellenghi. “Representing over half of all US hospitals, AHIOS members are certified by our

organization via the Certified Release of Information Specialist (CRIS) test, to ensure they are qualified to provide the most knowledgeable service available in this space.”

This data was gathered via a survey of all AHIOS member companies in April, 2009. The total number of hospitals in the United States is based upon statistics provided by the American Hospital Association.

About the Association of Health Information Outsourcing Services

Established in 1996, AHIOS promotes, strengthens and enhances the health information management outsourcing industry while ensuring excellence in the handling and dissemination of confidential patient-identifiable information. Representing more than 50% of all United States hospitals and over 11,000 other healthcare facilities, its goals are to increase awareness of the value, importance and complexity of the industry’s services; establish standards of excellence for the industry of health information management outsourcing; pursue fair and equitable treatment of the industry through legislative, regulatory and legal processes; and create educational and networking opportunities for members.

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